## Strategic management agenda 2017 - 2019

	Strategic direction	Targets 2017 - 2019	2016
Respond to consumer trends	<ul> <li>Optimise customer journey</li> <li>Continue tenant intimacy</li> </ul>	<ul> <li>Drive footfall above market</li> </ul>	<ul><li>FI +</li><li>NL +</li><li>BE +/-</li><li>FR +/-</li></ul>
Drive EPS	<ul> <li>Improve resilience of tenant base<sup>1</sup></li> <li>Increase occupancy</li> <li>Maintain low cost of debt</li> </ul>	<ul><li>&gt;85% resilient</li><li>97% occupancy</li><li>&lt;2% at longer maturities</li></ul>	<ul><li>81%</li><li>95%</li><li>1.9%</li></ul>
Optimise portfolio	<ul> <li>Realise asset rotation</li> <li>Complete development pipeline</li> <li>Sustainability</li> <li>Limited external growth</li> </ul>	<ul> <li>€200m disposals</li> <li>€187m pipeline</li> <li>Keep front position</li> <li>Selective acquisitions</li> </ul>	<ul><li>N.a.</li><li>N.a.</li><li>Green star, DJSI Europe</li></ul>
Tailor organisation	<ul> <li>Assertive entrepreneurship</li> <li>Behaviour driven and P&amp;L responsibility</li> <li>Innovation</li> </ul>	• €15 - €16m overhead p.a.	• €17.6m

