

# **HIGHLIGHTS FY 2015**

### Continued strong operational performance; transformation phase completed

### Solid operations despite challenging retail environment

- Positive L-f-L rental growth in all countries: +140 bps above indexation
- Occupancy trending up in Q4, +1.1% for acquisitions in Fra and NL, on track to reach targets
- Upward valuation (+1%), excluding write-off of transfer costs

### **Transformation completed**

- De-risk, Regroup, Growth strategy executed
- Integration new portfolios France and NL completed

### **Outlook confirmed**

- EPS growth 6%-9% for 2016
- Dividend 4%-6% for 2016
- LTV <40%
- Final dividend of €1.51 to be paid in April 2016

# **HIGHLIGHTS FY 2015**

Financia	al performance	FY 2015	FY 2014
	Direct result per share	€3.23	€2.97
	Indirect result per share	€(0.88)	€(2.38)
	of which transaction costs	€(1.11)	€(1.74)
	EPRA NAV per share	€52.10	€54.35
	Dividend per share	€3.01	€2.87
	LTV	37.5%	35.4%

### **Operations**

•	LFL growth sh. centre portfolio	140bps > indexation	target: >100bps > indexation
•	Occupancy shopping centres	93.8% (+0.5% in Q4)	target: 个 98% longer term

### **Portfolio**

- €770m acquisition Dutch shopping centre portfolio closed in Q3
- €401m sale French office portfolio closed in Q4

### **Funding**

- Proceeds a.o. from €257m share issue , €401m portfolio sale, €297m US PP notes and €75m bank loans
- LTV 37.5%, CoD stable at 2.2%, fixed-rated ↑ to 86%, maturity ↑ to 5.5yr, ICR ↑ to 5.6x
- Inaugural credit rating by Moody's: Baa1 with stable outlook

### Dividend

• Introduction of semi-annual dividend, first interim dividend of € 1.50 paid in Nov 2015



# **STRATEGY**

2013 - 2015

### TRANSFORMATION COMPLETED

- ✓ De-risk, Regroup, Growth strategy executed
- ✓ Integration new portfolios France and NL completed
- ✓ 2015 operational targets reached

2016

### **FOCUS ON OPERATIONS**

- Occupancy, occupancy, occupancy
- Strengthen organisation
- Optimise portfolio quality

### **CAPITAL RECYCLING**

- Review strategic options Itis
- Acquisitions dependent on disposals
- Maintain solid balance sheet

### **2015 TARGETS REACHED**

### **CONTINUE STRONG** ✓ 2015: 140bps LfL rental growth > 100bps above index **OPERATIONAL** Occupancy 1% up per year (base: 93.5% after acquisitions) √ +0.5% increase in Q4 2015 **PERFORMANCE** NRI French retail stabilise at €46m in 2015 ✓ 2015: €45.7m **INTEGRATE** LfL French retail > 100 bps above index in 2016 Unchanged **ACQUISITIONS** NRI Dutch retail acquisitions €47m in 2016 (up 2%) Unchanged ✓ 2015: €401m Disposals of €350 - €450 m in 2015/2016 **CONTINUE CAPITAL RECYCLING** Selective acquisitions dependent on disposals No prospects ✓ 2015: on budget Agile group and strict cost control **ORGANISATION** DNA of Passion, Pride and Performance ✓ On-track **CONTINUE TO** √ Achieved for 2015/2016 Maintain Green star GRESB **IMPROVE** SUSTAINABILITY ✓ Entered in 2015/2016 Enter the DJSI Europe **SCORES** EPS 7%-10% CAGR 2015/2016 / +9% for 2015 **FINANCIAL** Dividend 4%-6% CAGR 2015/2016 ✓ +5% for 2015 **PERFORMANCE** LTV <40% at year-end 2016 Dec 2015: 37.5%

# **FOCUS ON OPERATIONS**

OCCUPANCY, OCCUPANCY

- Execute business plan per centre
- Leveraging key-account relationships
- Bring key-functions in-house and decrease service charges
- Add amenities and facilities to meet Wereldhave standards

STRENGTHEN ORGANISATION

- Adding COO to board of management
- CEO Wereldhave Belgium to be succeeded by current COO
- Reporting structure aligned from transformation to operational
- Remuneration staff and operation management adjusted: variable pay 100% linked to occupancy and L-f-L

**OPTIMISE PORTFOLIO QUALITY** 

- NL: all shopping centres modernised 2016-17
- Bel: refurb- and extension plans for Tournai, Liege and Waterloo
- Fra: early stage development projects Docks Vauban, St-Sever, Mériadeck

# **CAPITAL RECYCLING**

**REVIEW STRATEGIC OPTIONS ITIS** 

Hold/sell analysis

ACQUISITIONS DEPENDENT ON DISPOSALS

- Sell Belgian offices and smaller Dutch centres (non-core) gradually
- Buy convenience shopping centres in core countries only
- No new countries at least until 2017

**MAINTAIN SOLID BALANCE SHEET** 

- LTV maintained below 40%
- Benefit from Credit Rating



# **VISITORS**

	<b>2015</b> (In #m)	<b>2014</b> (In #m)	Growth (In %)	Market (In %)
Belgium	14.3	14.2	1.1%	(1.4%)
Finland	16.9	16.3	3.6%	0.4%
France	40.8	41.3	(1.1%)	(1.0%)
Netherlands	81.5	79.0	3.1%	(0.1%)
Total	153.5	150.8	1.8%	

- Belgium: footfall up 1.1% vs a decrease of 1.4% in the market (top 15 shopping centres)
- Finland: footfall in Itis up 3.6% and tenant sales up 5% in a stagnant market
- France: # of visitors decreased by 1.1%, in line with the French CNCC average
- Netherlands: modernisation program bearing fruit: footfall up 3.1%, vs a national index of -0.1%

### **OCCUPANCY**

				Portfolio	value*
	<b>Q4 2015</b> (In %)	<b>Q3 2015</b> (In %)	<b>Q4 2014</b> (In %)	<b>Q4 2015</b> (In €m)	(In %)
Belgium	94.9%	94.4%	94.6%	608	17%
Finland	92.5%	93.2%	92.1%	616	17%
France	91.1%	90.0%	91.2%	852	23%
Netherlands	95.3%	94.7%	98.0%	1,458	40%
Shopping centres	93.8%	93.3%	93.9%	3,534	97%
Belgium	93.4%	91.4%	92.5%	126	3%
France		-	82.6%	-	0%
Offices	93.4%	91.4%	85.9%	126	3%
Total portfolio	93.8%	93.2%	92.5%	3,659	100%

- Belgium: +0.5% mainly due to reletting of F&B unit in Gent
- Finland: decrease to Esprit unit becoming vacant. New leases with Starbucks and Flying Tiger
- France: +1.1% due to several signings, a.o. Vosges Literie in St-Sever and Mériadeck
- The Netherlands: +0.6% mainly due to increase in acquired portfolio

# **NEW STORE OPENINGS**



Mango, Rivetoile



Save, Côté Seine



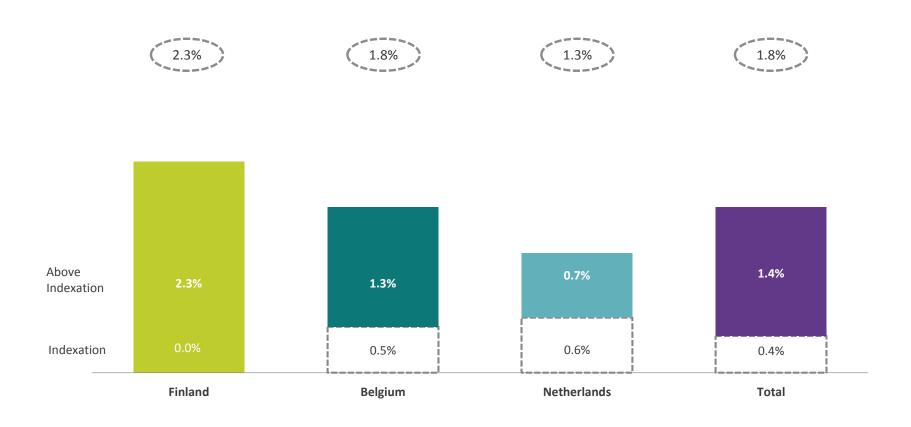
Finlayson, Itis



Helixir, Rivetoile

# L-f-L RENT SHOPPING CENTRES

140 bps above indexation



### **NETHERLANDS**



Roselaar, Roosendaal



Roselaar, Roosendaal

Key parameters shopping centres	2015	2014
Net rental income	€ 54.8m	€ 38.1m
LfL	1.3%	1.0%
Occupancy	95.3%	98.0%
Valuation result	0.8%*	-4.9%
NIY	5.8%	5.8%
NIY (EPRA)	5.6%	6.0%
Standing investments	€1,458m	€ 697m
Under construction	€ 26m	€ 18m

- Footfall up 3.1%, outperforming a flat market. Dwell time +4.1% and service costs down 5%. Modernisation program and strict cost control paying off.
- LfL NRI +1.3%, 0.7% above indexation. Occupancy recently acquired shopping centres up 1.1% in Q4, in line with business case. Extra leasing effort required to counter bankruptcies that occurred at year-end 2015
- Dutch recovery gaining pace with cons.spending in 2016 expected to grow 2.1%; Dynamic retail market with bankruptcies and expanding retailers
- Modernisation program Dutch shopping centres well advanced with interior refurb of five centres completed in 2015-16 and two more in 2016-17.

# **FRANCE**



Docks Vauban, Le Havre



Rivétoile, Strasbourg

Key parameters shopping centres	2015	2014
Net rental income	€ 45.7m	n.a.
LfL	n.a.	n.a.
Occupancy	91.1%	91.2%
Valuation result	1.8%	n.a.
NIY	5.4%	5.5%
NIY (EPRA)	5.0%	5.5%
Standing investments	€852m	€832m
Under construction	-	-

- Footfall decreased by 1.1%, in line with the national average. Retail climate remains challenging but with leasing team in place, leasing picked up in Q4 2015.
- Management platform established. Occupancy stable yo-y at 91%, at target. LfL NRI available as from 2016, after one year in ownership;
- Heads of Terms signed with Primark for Docks Vauban, raising interest from other large fashion retailers for expansion in the centre
- Projects prepared for Docks Vauban (climate control, entrances, Primark works), St Sever (F&B square) and Mériadeck (restructuring Les Passages area). IRR requirement >10%

# **BELGIUM**



Nivelles, Nivelles



Les Bastions, Tournai

Key parameters shopping centres	2015	2014
Net rental income	€ 35.7m	€ 28.0m
LfL	1.8%	3.2%
Occupancy	94.9%	94.6%
Valuation result	1.6%	-0.2%
NIY	5.9%	5.8%
NIY (EPRA)	5.6%	5.7%
Standing investments	€ 608m	€597m
Under construction	€33m	€ 18m

- Footfall +1.1% vs market at -1.4%. Occupancy Nivelles, Tournai and Belle-Ile close to 100%, Genk and Kortrijk (mngt in-house since Jan 1<sup>st</sup> 2016) below target
- LfL NRI +1.8%, 130bps above indexation, impacted by lease for new tenant/footfall driver AS Adventure in Belle-Ile
- Non-core € 126m office portfolio in Berchem, Vilvoorde and Brussel CBD. Occupancy increased +2.0% in Q4 2015 to 93.4%. LfL NRI +0.2%.
- Uncommitted project: renovation & extension of Les Bastions, Tournai, (ca. € 70m @ 6.5-7.0% NIY), similar to the refurb& extension of Nivelles shopping centre completed in 2012

# **FINLAND**



Itis, Helsinki

Key parameters shopping centres	2015	2014
Net rental income	€ 28.6m	€ 27.9m
LfL	2.3%	6.7%
Occupancy	92.5%	92.1%
Valuation result	-2.1%	0.0%
NIY	4.7%	4.6%
NIY (EPRA)	4.7%	5.2%
Standing investments	€616m	€ 605m
Under construction	-	-

- Footfall (+3.6%) and sales (+5%) continue to increase in a stagnant market, proof of attractiveness new Itis.
- Occupancy lowered to 92.5% (Esprit unit vacant), new leases with Starbucks and Flying Tiger and talks with more international retailers but decision making is slow
- LfL NRI at +2.3% with 0.0% indexation, continues to be driven by refurbishment related lettings
- Strategic option for ITIS reviewed in 2016: hold, JV, or sell



# **COMMITTED DEVELOPMENT PIPELINE**

Commited	Total investment (In €m)	Capex (net) so far (In €m)	Capex spent 2015 (In €m)	Fully let NIY (In %)	Percentage prelet (in %)	Year of completion
Dutch redevelopment program (NL)	72.0	35.5	10.0	5.8%		2018
Dutch refurbishment capex	27.0	15.7	3.6			2018
Tournai - retail parc (BEL)	17.8	14.6	3.2	6.5% - 7.0%	68%	2016
Total	116.8	65.8	16.8			

Works on the Dutch redevelopment and refurbishment program is progressing well

- Modernisations of Etten-Leur, De Roselaar and Kronenburg were completed in 2015. Eggert and Koningshoek to be completed by mid-2016, with extension of Koningshoek to start after summer
- Interior refurb of Winkelhof scheduled for 2016, with 'Fresh food street' already completed in 2015. Building permit for extension to be filed in 2016. Renovation of Koperwiek, to start in 2016
- Upgrade Presikhaaf drafted, construction scheduled for 2016-17. Extension of Sterrenburg still in early stages

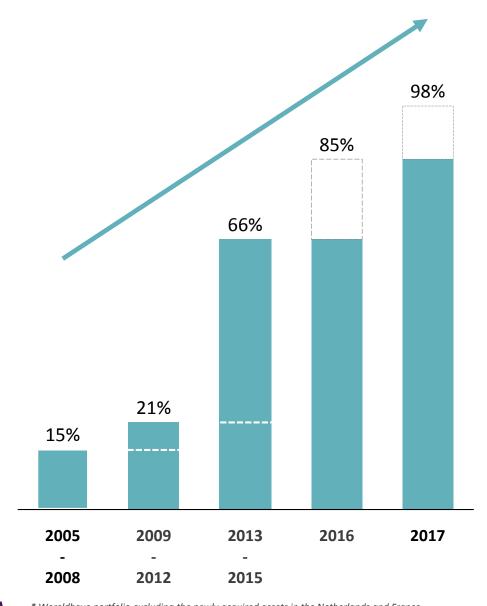
In Tournai (Belgium), the construction of the retail park is well advanced, with first shops scheduled to open on 19 February 2016

• Pre-leasing stable at 68% in Q4 2015 with negotiations for the remainder at an advanced stage

### Uncommitted projects Belgium

- Tournai: refurb+extension of 'Les Bastions', permits in place, construction to start in Q2 2016, ca. €70m @ 6.5% NIY
- Liege: 7,000 sqm extension of Belle-Ile, socio-eco permit obtained, start construction scheduled for 2017
- Waterloo: extension of shopping cente, socio-eco permit obtained, start construction scheduled for 2017

# **NEW, REFRESHED AND REFURBISHED PORTFOLIO\***



### **Dutch refurbishment program (2013 – 2018)**

- Refurbishment of Kronenburg, Eggert, Etten-Leur, De Roselaar and Koningshoek completed or in final stages
- Winkelhof and De Koperwiek to be upgraded 2016-17

### Redevelopment of Itis (2014)

- Successfully refurbished, reconfigured and extended
- Largest redevelopment undertaken by Wereldhave
- From undermanaged 'cash cow' to most dominant and prime shopping centre in Helsinki MA

### **Planned Belgian developments**

- Redevelopment of Tournai planned for 2016-17
- Extension of Belle-Ile and Waterloo planned for 2017

### Planned refurbishments / redevelopments

- Strong redevelopment team in place
- IRR driven refurbishment criteria

<sup>\*</sup> Wereldhave portfolio excluding the newly acquired assets in the Netherlands and France

# **MILESTONES**



Opening refurbished store ANWB, Eggert



Opening H&M, Cityplaza, Nieuwegein



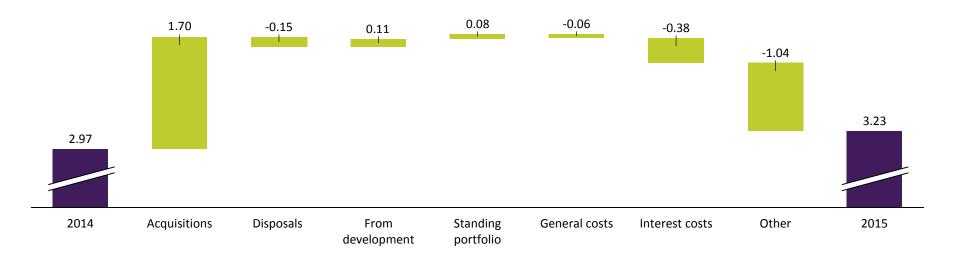
New websites 16 Dutch & 6 French shopping centres



Opening new passage at Koningshoek, Maassluis

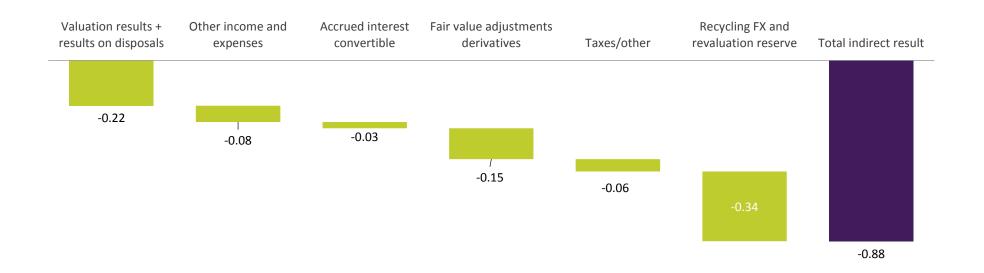


# DIRECT RESULT (IN € PER SHARE)



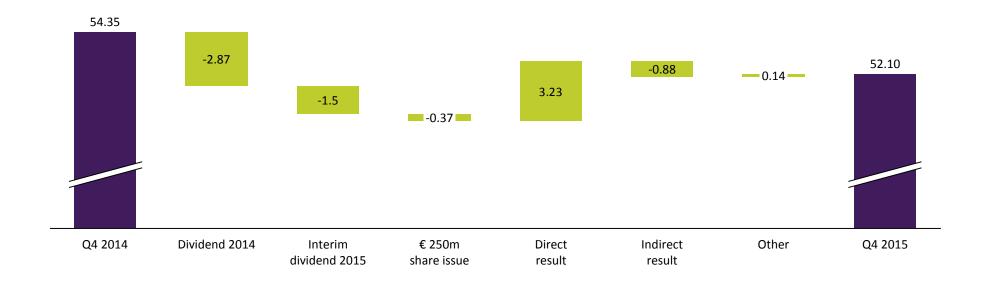
- Acquisitions: 2014: shopping centre Vier Meren (Jan), part of sh. centre Koperwiek (March), C&A unit Roosendaal (April) and French shopping centre portfolio (Dec). 2015: Ring Shopping Kortrijk (Jan), Dutch shopping centre portfolio (Aug)
- Disposals: Spanish portfolio in Aug 2014 and French offices (Carré Vert and Le Cap in Q4 2015)
- From development: Gent Overpoort (July 2014), Genk Shopping (Dec 2014) and Noda (Dec 2014)
- General costs increase due to addition of French retail team and new Dutch employees
- Interest costs increased mainly due to increased loan volume
- Other: mainly due to the effect from higher average number of shares due to the 2014 rights issue

# INDIRECT RESULT (IN € PER SHARE)



- Fair value adjustment derivatives: € -2.8m depreciation option premium CB 2.875%-2016 and € -1.5m fair value change of option component in 1% CB-2019 due to higher volatility in Wereldhave share, despite lower share price
- No NAV impact from € 0.34 per share recycling of FX differences in UK & US (due to liquidation of entities) and recycling of revaluation reserve

# EPRA NAV (IN € PER SHARE)



IFRS NAV*	EPRA NNNAV*	
■ Dec 2015: € 50.05	■ Dec 2015: € 50.38	

■ Dec 2014: € 52.07 ■ Dec 2014: € 52.19

# **VALUATION**

	Valuation*		Revaluation**		Revaluation	NIY***	EPRA NIY****
			Δ	Δ			
	2015	2014	H2	H1	2015	2015	2015
	(In €m)	(In €m)	(€m)	(€m)	(In %)	(In %)	(In %)
Belgium	641	616	(6.6)	16.4	1.6	5.9	5.6
Finland	616	605	(16.8)	3.6	-2.1	4.7	4.7
France	852	832	6.6	8.4	1.8	5.4	5.0
Netherlands	1,483	715	12.1	-	0.8	5.8	5.6
Shopping centres	3,592	2,767	(4.6)	28.4	0.7	5.5	5.3
Belgium	133	134	(1.6)	0.5	-0.8	6.2	6.9
France	-	381	8.4	6.3	3.9	n.a.	n.a.
Offices	133	515	6.9	6.8	2.7	6.2	6.9
Total portfolio	3,725	3,282	2.2	35.2	0.9	5.6	5.3

■ Valuation result: +2.9% from yield movements, -3.5% from market rent and other

<sup>\*</sup> Total Investment Properties consists of balance sheet items Investment properties in Operation, Investment properties under Construction and Lease Incentives

<sup>\*\*</sup> Excluding deduction transfer taxes on Dutch acquisition of € 42m

<sup>\*\*</sup> NIY calculated as the annualised contracted rent (including indexation) and other incomes for the next 12 months, net of property expenses, divided by the asset value (net of estimated transfer taxes and transaction costs)

<sup>\*\*\*\*</sup> EPRA NIY calculated as the annualised rental income based on the cash rents passing at the balance sheet date, less non-recoverable property operating expenses, divided by the gross market value of the property

# **FY 2015 INCOME STATEMENT**

	FY 201	5	FY 2014	4
	Direct	Indirect	Direct	Indirec
(In €m)	2015	2015	2014	2014
Gross rental income	207.3	-	131.6	
Service costs charged	37.3	-	22.7	
Total revenue	244.6		154.3	
Service costs paid	(42.2)	-	(25.1)	
Property expenses	(17.8)	<u> </u>	(10.4)	
Total expenses	(59.9)		(35.5)	
Net rental income	184.7	<del>-</del> -	118.8	
Valuation results		(4.6)		/41 5
	-	(4.6)		(41.5)
Results on disposals  General costs	(16.3)	(0.5)	(14.1)	9.2
	0.6	(2.0)	1.5	
Other income and expense	0.6	(3.0)	1.5	(6.7)
Operating result	169.0	(7.8)	106.2	(39.0)
Interest charges	(35.3)	(1.3)	(21.7)	(1.3)
Interest income	0.6		0.8	
Net interest	(34.7)	(1.3)	(20.9)	(1.3
Other financial income & expense	-	(18.6)		(17.1
Result before tax	134.3	(27.7)	85.3	(57.4)
Taxes on result	(0.6)	(2.2)	0.4	(1.4)
Total result	133.7	(29.9)	85.7	(58.8
Profit attributable to:				
Shareholders	121.8	(33.2)	75.5	(60.5)
Non-controlling interest	11.9	3.3	10.2	1.7
Total result	133.7	(29.9)	85.7	(58.8
Direct result per share* (€)	3.23	(0.88)	2.97	(2.38)

<sup>\*</sup> Earnings per share 2014 have been adjusted for the rights issue



# **DEBT PROFILE**

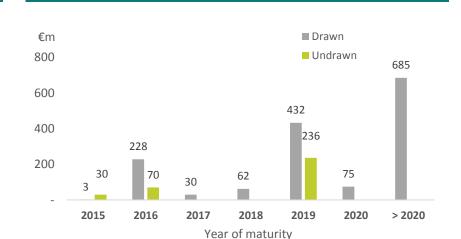
Key parameters	Q4-15	Q3-15	Covenants
Interest bearing debt *	€ 1,515m	€ 1,928m	
Average cost of debt	2.2%	2.2%	
Borrowing capacity	€ 336m	€ 104m	
Cash position	€ 38m	€ 289m	
Fixed vs floating debt	86% vs 14%	72% vs 28%	
LTV	37.5%	40.0%	≤ 60%
ICR	5.6x	5.6x	≥ 2.0x
Negative pledge	0.0%	1.8%	40%

<sup>\*</sup> Nominal value of interest bearing debt

- Decrease in interest bearing debt due to the sale of the French offices
   Noda and Le Cap
- In Q4 new financing was realised: a five-year € 75m bank loan at 1% all-in cost and € 86m in USPP debt with average term of 10 years at 2.9% all-in cost
- € 130m convertible bonds and £ 35m UK debentures matured during Q4
- Average maturity increased during the quarter from 4.4 years to 5.5 years
- In January 2016, a new € 100m five-year bank loan at 1.2% all-in cost was arranged to refinance upcoming maturing facilities

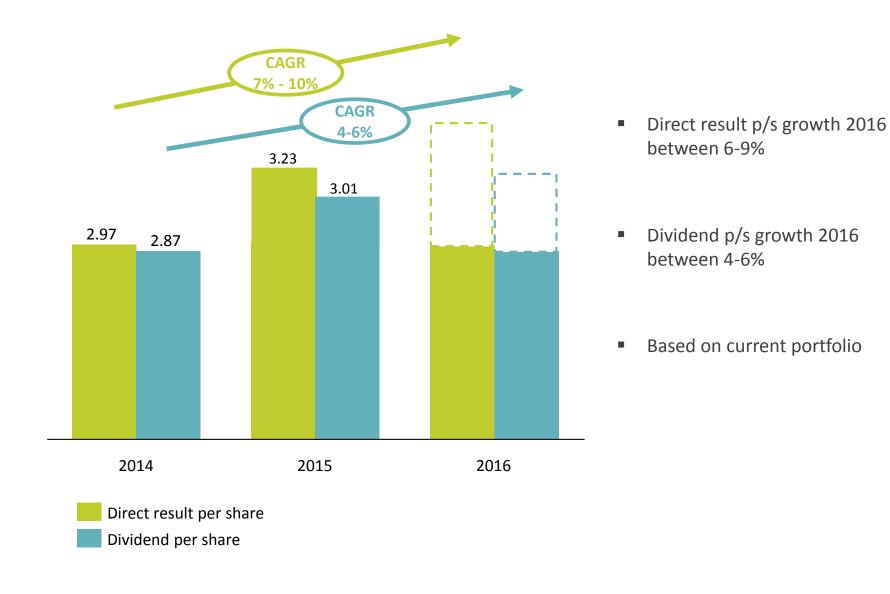
**AVERAGE MATURITY INCREASED FROM 4.4 TO 5.5 YEARS** 

# Q3 2015 Q4 2015 Q4 2015 16% € 1,928m 35% 2% ■ Convertible bond ■ USPP ■ Debentures ■ Bank loans (incl. RCF)





# **EARNINGS OUTLOOK 2015-2016**





# **COMPANY PROFILE**

### **OVERVIEW**

- Independent property company, founded in 1930
- First REIT in Europe
- Investing & operating convenience shopping centres in the Netherlands, France, Belgium and Finland
- 'REIT' status in the Netherlands, Belgium and France
- Listed on Euronext Amsterdam; 100% free float;
- Market cap: €2bn; average daily turnover ca. €15m

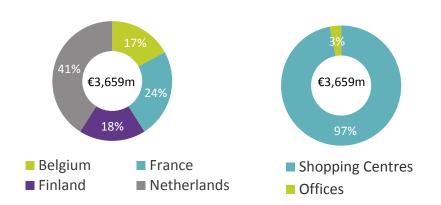
### **KEY FACTS**

D 10 10 10 10 2045	62.71
Property portfolio Dec 2015	€3.7bn
Number of properties	38
Average size of property	25,556sqm
Amount of shopping centre visitors (2015)	153m
Loan to value ratio <sup>1</sup>	37.5%
Overall retail occupancy	93.8%
Overall NIY	5.5%
WALT <sup>2</sup>	5.1 years
Development pipeline	<5% of asset value

### PORTFOLIO VALUE DISTRIBUTION (PRO-FORMA) 1



### **PORTFOLIO\*: BY COUNTRY AND ASSET TYPE**



<sup>&</sup>lt;sup>1</sup> Long term policy between 35-40%;

<sup>&</sup>lt;sup>2</sup> Lease end date

<sup>\*</sup> Assets in Operation and Lease incentives

# **NETHERLANDS LARGEST CORE MARKET**

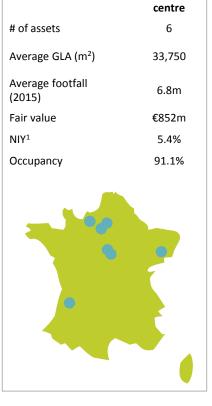
NETHERLANDS

FRANC	CE
	Shonning
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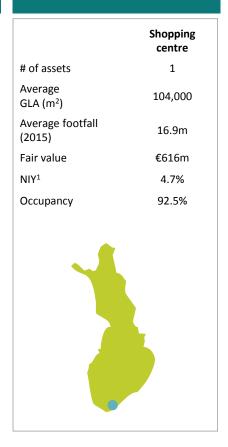
BELGIUM

FINLAND	

	Shopping centre
# of assets	20
Average GLA (m²)	23,336
Average footfall (2015)	4.5m
Fair value	€1,458m
NIY <sup>1</sup>	5.8%
Occupancy	95.3%



	Shopping centre	Office
# of assets	8	4
Average GLA (m²)	19,682	19,602
Average footfall (2015)	3.6m	N/A
Fair value	€608m	€126m
NIY <sup>1</sup>	5.9%	6.2%
Occupancy	94.9%	93.4%





Proportion of combined value of investment properties



Wereldhave assets

Note: Based on pro forma portfolio

<sup>&</sup>lt;sup>1</sup> Calculated as the annualised contracted rent (including indexation) and other incomes for the next 12 months, net of property expenses, divided by the asset value (net of estimated transfer taxes and transaction costs)

# **TOP 10 PROPERTIES**

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#	Shopping centre	City	Country	Value Dec 201
1	ITIS	HELSINKI,	FIN	€ 616n
2	CITY PLAZA	NIEUWEGEIN	NL	€ 205r
3	RIVETOILE	STRASBOURG	FRA	€ 192r
4	DOCKS 76	ROUEN	FRA	€ 186
5	SAINT-SEVER	ROUEN	FRA	€ 179
6	BELLE-ILE	LIEGE	BEL	€ 1631
7	MIDDENWAARD	H'HUGOWAARD	NL	€ 154
8	MÉRIADECK	BORDEAUX	FRA	€ 1431
9	KRONENBURG	ARNHEM	NL	€ 1381
10	VIER MEREN	HOOFDDORP	NL	€ 1341
Гор 10	)			€ 2,110 = 57% of total p

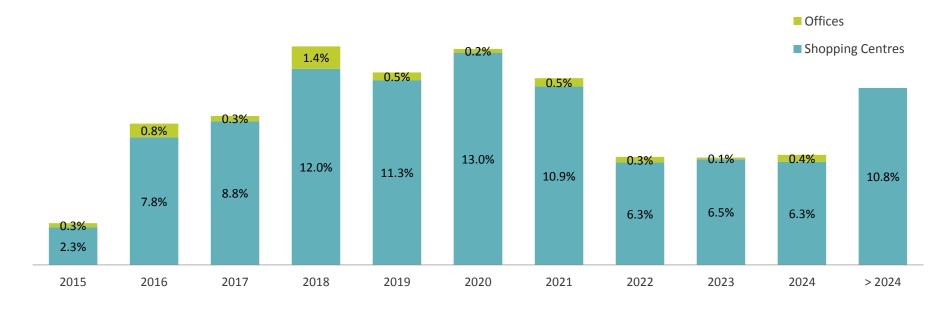
# **TOP 10 TENANTS**

### **TOP 10 TENANTS**

#	Tenant	Branche	% Dec 2015
1	AHOLD-DELHAIZE*	FOOD/GROCERIES	3.9%
2	HENNES & MAURITZ	FASHION	3.29
3	BLOKKER	HOUSEHOLD GOODS	2.89
4	C&A	FASHION	1.89
5	AS WATSON GROUP	DRUGSTRORE	1.89
6	STOCKMANN	DEPARTMENT STORE	1.89
7	EXCELLENT RETAIL BRANDS	FASHION	1.69
8	HEMA	DEPARTMENT STORE	1.69
9	JUMBO	FOOD/GROCERIES	1.29
10	ERGO SERVICES KDV	FINANCIAL SERVICES	1.29
op 10			21%

<sup>\*</sup> Assuming merger will be approved. Standalone: Ahold 3.4%, Delhaize 0.5%

# **LEASE EXPIRY PROFILE**



- Belgium 1.8% of expiries in 2016; 70% of retail contracts already renewed or re-let, 27% under negotiation
- Netherlands 4.7% of retail expiries in 2016
- France 0.6% of retail expiries in 2016; 69% already renewed or relet, 6% under negotiation
- Finland 0.9% of retail expiries in 2016; 34% already renewed or re-let, 56% under negotiation

\* Excluding indefinite contracts (5.1% of total)

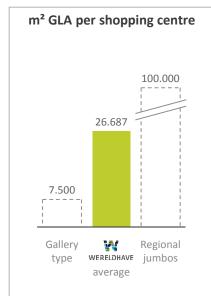
# NAV RECONCELIATION (IFRS - EPRA)

	(In € per share)
IFRS NAV 31 December 2015	50.05
Effect of conversion	-
Diluted NAV	50.05
Fair value derivatives	0.13
Deferred tax	1.92
EPRA NAV	52.10
Fair value derivatives	-0.13
Fair value interest bearing debt	-0.44
Deferred tax	-1.15
EPRA NNNAV 31 December 2015	50.38

# DOMINANT CONVENIENCE SHOPPING CENTRES

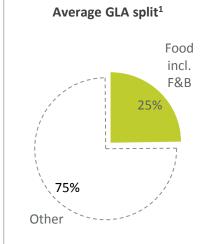
### Gain market share in the micro environment

BETWEEN 20,000 AND 50,000M<sup>2</sup>



- Minimum size required to offer 90% of shopping needs
- Mix of (inter)national retailers and local heroes (eg specialist bakery, best fish shop in town, etc.)

FOOD ANCHORED



- 32 out of 35 shopping centres have at least 1 supermarket
- Internet resilient as online impact on groceries is very limited

DOMINANT IN ITS
CATCHMENT

Catchment area >100,000 inhabitants within 20 min drive time



- Generally the dominant centre in their respective trade areas
- Natural footfall as it faces controllable competition

TAILORED TO THE MICRO
ENVIRONMENT

Socio-demographic adaptation



- Leasing strategy tailored to the micro environment
- Marketing and operations adapted to the catchment area's demographics

# BENEFITS OF CONVENIENCE SHOPPING

DRIVES FOOTFALL

Footfall # per week1 30.000 27.500 20.000 10.000 5.000 Median Small Large PRIMARK' supermarktets speciality Focus on supermarkets that attract similar footfall to premium stores

RESILIENT
THROUGH THE CYCLE



 Non discretionary spending is resilient through the cycle, which benefits foodanchored retail formats EFFECT
FROM E-COMMERCE

Wereldhave categories in portfolio <sup>3</sup>	
Food	20%
Services	8%
F&B	4%
Internet resilient	32%
Fashion & accessoires	22%
Health & beauty	7%
Homeware & household	10%
Sport	3%
Omni channel	42%
Multimedia & electronics	14%
Department & variety	7%
Shoe & leatherware	5%
Internet risk	26%

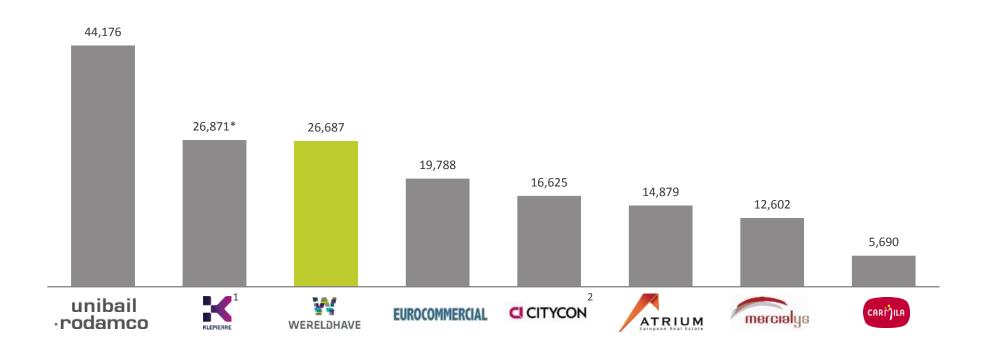
- Daily groceries account for ~37% of all tenant categories<sup>4</sup>
- Groceries are considered most
   E-commerce defensive of all retail types

Source PlanetRetail, company analysis
Notes

- (1) Based on footfall figures for the Netherlands
- 2) Total sales (including grocery and non-grocery) through food retail formats
- (3) Based on Dutch shopping centres as per H1-2015
- (4) Daily groceries include food, health & beauty and homeware & household products

# FOCUS ON DOMINANT CONVENIENCE CENTRES

### AVERAGE SHOPPING CENTRE SIZE FOR RETAIL PLAYERS IN CONTINENTAL EUROPE (GLA IN M²)



**Source** Notes Company information, based on retail assets only for all peers

- 1. Incl. Corio and recent disposals, based on the rentable floor area of 165 shopping centres (not corrected for ownership) and excl. 316 retail properties with an average size of 722m²
- 2. Including the acquisition of Sektor gruppen



# **CSR FRAMEWORK**

PILLAR	TARGETS	YEAR
BRICKS	<ul> <li>Improve energy efficiency by 30%</li> <li>BREEAM-Outstanding r(e)developed offices</li> <li>BREAAM Very Good shopping centres</li> </ul>	2020 >2014 2020
HR	<ul> <li>Employee satisfaction scores of 7.5 or higher</li> <li>Increase average training to 25 hours</li> <li>Increase % female managers to 30%</li> </ul>	2017 2015 2016
Partners	<ul> <li>Create 1000 permanent retail jobs</li> <li>New leases 75% 'Green'</li> <li>Sustainable sourcing for all new suppliers</li> </ul>	2017 2015 2016
Society	<ul> <li>Improve retail customer satisfaction to 'Good'</li> <li>Invest 1% of NRI</li> <li>95% of WH staff involved</li> </ul>	2016 2016 2016

# **CSR PROGRESS**

### **PILLAR**

### **PROGRESS Q4 2015**

### **BRICKS**

- LfL energy consumption -10.3% from Oct 2014 to Oct 2015
- BREEAM certificate Very Good: 52% of shopping centres now certified. A further 12 centres planned to be done
   in 2016

### HR

- New employee survey planned for Q2 2016
- Average number of training hours increased to 18
- Now 26% women in senior management positions

### **Partners**

- 761 newly created retail jobs 2014-15
- 99% of new leases green (NL, Bel and FIN) in 2015
- Sustainable charter added to all relevant contracts (NL, Bel and FIN)

### Society

- Customer satisfaction score 7.8 on average (all centres in Bel, Fin and 5 in NL)
- 0.7% of NRI in 2015: new kids plaza in ITIS, Festival Classique and cooperation with Linda Foundation
- 87% of staff involved in 2015 (excl. Fra). Main events Linda Foundation in NL, Hope Foundation in Finland, Cooking for the homeless in Belgium

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